



The warm weather is upon us and Christmas is approaching fast! Are you ready for summer?

We are already receiving shift bookings from facilities for Christmas, so if you have not already done so - please call in your Christmas availabilities as soon as possible to secure shifts over the holiday season.

Here at PULSE we have added to our team to ensure that we can continue to provide you with the most efficient and best possible service.

The homecare division remains strong with an increasing number of clients contacting us for our services. We are encouraging our staff to attend training courses to refresh their skills or learn new skills such as computer programs and medication administration. Please contact the office if you are interested in attending training or have suggestions of additional training courses we can offer you. Wishing you and your loved ones a fantastic Christmas and a safe Summer!

Karoline :o)

ACSWA'S LEADERS' SYMPOSIUM 22ND SEPTEMBER @ TOMPKINS ON SWAN

Aged and Community Services WA (ACSWA) hosted their annual Leaders' Symposium at Tompkins on Swan Function Centre on Thursday 22nd September. Issues such as insurance cover, changes to the Aged Care Act, staff retention, etc were discussed by presenters from the industry, including Allanah MacTiernan, Sabine Phillips (Russell Kennedy) and Mark Fitzpatrick (SCC). PULSE was one of six exhibitors at the symposium and the only agency representative among them. The symposium helped create awareness about PULSE among Industry leaders in Aged Care and Community Care, with attendees approaching the PULSE stand with interest and questions about the agency.



ASHLEIGH —WELCOME TO THE PULSE TEAM!

We are pleased to welcome our newest addition to our team at PULSE! Ashleigh has experience from working in busy customer service roles and she is settling into her new role here at PULSE beautifully. Ashleigh is part of our administration team and attends phones during office hours and occasionally after hours as well. So far she is enjoying her new role and is getting to know all of you team members working out in the field for PULSE. Give Ashleigh a warm welcome next time you are on the phone with her!



TIMESHEET PROCEDURES RE-VISITED

Step 1: Ensure you arrive with enough time to sign on and be ready to receive orientation/ hand over by the commencement of your shift .

Step 2: Ensure you know your break entitlements before you start your shift.

Step 3: Complete your timesheet correctly including your start time, your finish time, break/s and total hours so you get paid for your full shift.

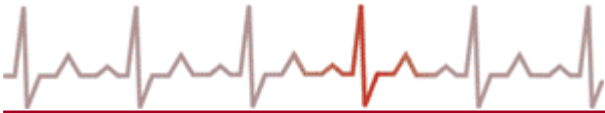


CHRISTMAS CARDS TAKEN CARE OF?

Karen Archer is a PULSE carer and is also a franchisee for Phoenix Trading, a company that specializes in personal greeting cards, stationary and more. Karen can help you get your Christmas cards sorted this Christmas with a personal touch and competitive prizes. You can contact her on:

P: 9495 2782/ 0427 016 030
E: karenarcher@tpg.com.au
www.phoenix-trading.com.au/karenarcher





STAFF SPECIAL RECOGNITION:

Lisa Tuala - carer

With her contagious laugh and enthusiastic nature it is hard not to like Lisa! She has become a very popular carer since joining PULSE a few months back and facilities keep asking for her to come back. The feedback we have received about Lisa is that she is very conscientious, meticulous in her work and always pleasant and professional. Lisa has a caring nature and a genuine interest in the residents she cares for. We are certainly happy to have Lisa as part of our team. She is not only a great carer but also reliable and we can trust her to turn up promptly for all of her shifts.

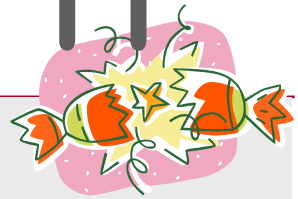


THOMAS' FUNDAY SUNDAY

Come along to the fundraiser fete on Sunday 4th December from 10 am until 1pm!

Thomas suffers from childhood cancer and would love to see lots of smiling faces at his Funday Sunday!

Bring the family down to Wyong Oval Bentley and support Thomas and his dream for a Queensland theme park holiday.



CHRISTMAS AVAILABILITY

We have started to receive pre bookings for Christmas shifts now and many of you have not yet provided us with your availabilities for the holidays. Keep in mind that the earlier you call in your availabilities the better your chances are of getting shifts you want. It is also important to advise us of the times you are unavailable, so that we do not keep facilities waiting while we try to contact you. Time is of the essence and you will be bumped down our list if you continuously fail to provide availabilities or do not inform us of changes. And finally: keep your phone switched on and close!



COFFEE BREAK

Two elderly couples were enjoying friendly conversation when one of the men asked the other, "Fred, how was the memory clinic you went to last month?" "Outstanding," Fred replied. "They taught us all the latest psychological techniques: visualization, association, etc. It was great." "That's great! And what was the name of the clinic?" Fred went blank. He thought and thought, but couldn't remember. Then a smile broke across his face and he asked, "What do you call that flower with the long stem and thorns?" "You mean a rose?" "Yes, that's it!" He turned to his wife, "Rose, what was the name of that memory clinic?"

An 85-year-old widow went on a blind date with a 90-year-old man. When she returned to her daughter's house later that night, she seemed upset. "What happened, Mother?" the daughter asked. "I had to slap his face three times!" "You mean he got fresh?" "No," she answered. "I thought he was dead!"

<http://www.ajokeaday.com>

IS IT TIME YOUR HOME LOAN HAD A HEALTH CHECK?

Life is busy enough, why waste **your** time searching for the best home loan when I can do that for you. I have over 10 years lending experience with access to over 30 lenders.

A review of your situation could help you achieve your financial goals, For example:

- changing your loan structure to perhaps reduce repayments or shorten your loan term

- releasing some equity in your current home to allow you to realise that dream holiday or perhaps purchase that investment property

As an added bonus for **PULSE Healthcare Employees** all new settled loans will qualify for a **\$50 Coles / Myer voucher** (including any referred loans), so tell your family and friends to get a home loan health check as well.

Become energy efficient and make just one call to me.

Craig Sawkins (Accredited Mortgage Consultant)

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MED COMP TRAINING

HATS are running regular medication competency courses including a practical component once the theory course is completed. Please call our office if you are interested in attending medication competency training.

ICARE SYSTEM

Braemar Presbyterian Care recently ran a free training course in using the iCare system and PULSE staff attending this said it was very Informative, especially for medication competent staff. Let us know if you are interested in upcoming training sessions in using iCare.

